

## What Our Indemnity Insurance Customers Say

We value our customer feedback and use it to further improve our products and services.



Montrose Bill  
Specialist  
Insurance  
Adviser

### Alpesh Patel – Enfield One

“Enfield One is a newly formed company of 19 practices as shareholders, offering an extended hours GP service operating from two hubs. We approached MIAB to quote for liability insurance products to satisfy the requirements of a recently awarded CCG contract. Montrose (Monty) Bill, a Specialist Indemnity Adviser at MIAB, answered our questions and was able to advise on the types of cover applicable: Directors & Officers Liability, Vicarious Liability and Employment & Public Liability. Having completed the largely straightforward forms, Monty suggested policies that met our needs from blue-chip insurers, that we ultimately engaged. We were very pleased with the responsive level of service from MIAB and Monty in particular who demonstrated a good deal of competence and knowledge in the area and was professional in his dealings. I would happily recommend MIAB services as an all-round medical indemnity and insurance broker.”


### Mohammed Abid - Dental Indemnity

“Everything was perfect in terms of how I was dealt with, including how I made my payment, how I received my information, and any questions were always answered very clear cut and straight forward. Any queries I had I knew I could contact you very easily, there was no waiting around, and you always answered very swiftly. I have already recommended you to a few of my colleagues due to the price and service you gave me. Previously I had always been insured by the practices I worked for; this is the first time I have had to take out the insurance myself, your price was a lot cheaper than anywhere else I looked and your service was fantastic.”

### Elaine McCann - Radiographer

“I would just like to say how impressed I was with the service that I have received from Monty Bill today. He was very professional and actually did what he said he was going to do! He listened to my problem and showed great empathy in getting a solution for me and, in a couple of hours, he had sorted everything for me. His level of service was excellent and beyond my expectations.”

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 **Opening Times: Mon to Fri 08.30 – 17.30**